

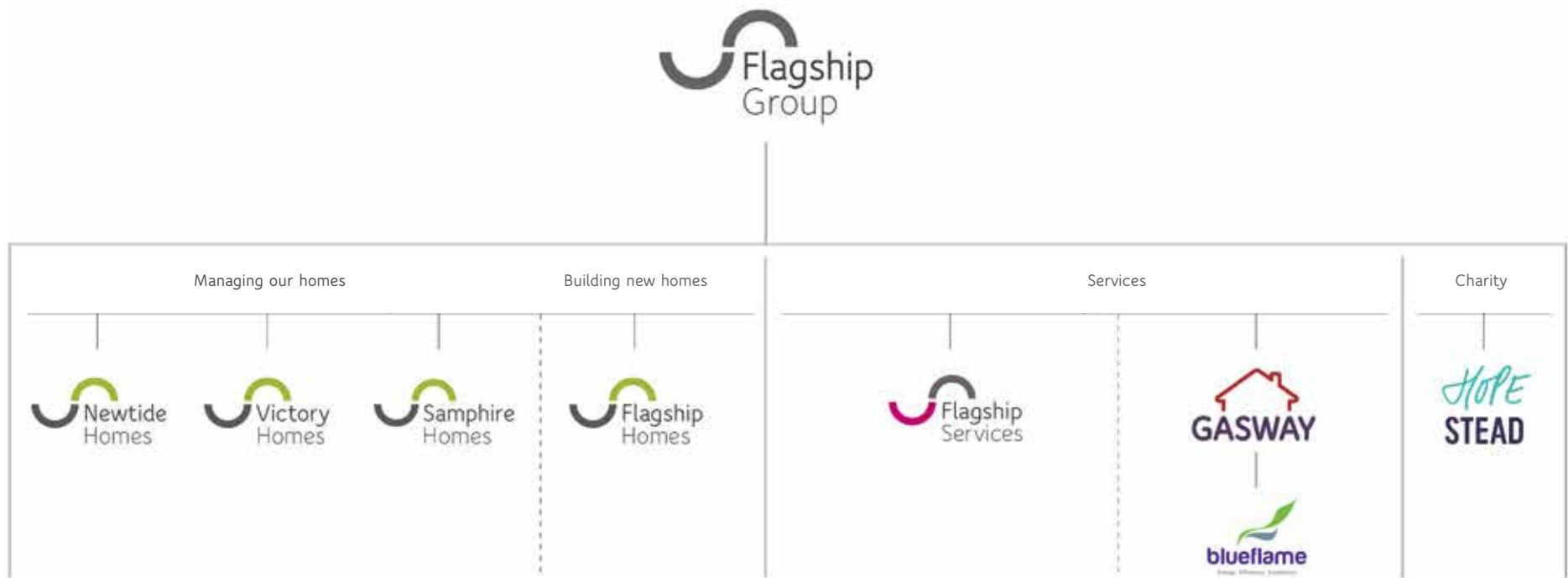


Samphire Homes Board member role profile

- Collectively responsible for overseeing the effective management of stock across the Housing Board's area of operation and for ensuring the delivery of duties as set out in the Constitution.
- To share with the other Board members accountability for ensuring obligations to stakeholders are understood and reflected in customer service policies and operational service delivery.
- To constructively challenge and participate.
- To ensure information is accurate and that controls and systems of risk management are robust and defensible.
- To take personal responsibility for and contribute to the development and maintenance of high standards within the Housing Board.
- To prepare for, attend and participate in Housing Board meetings.
- To keep up to date about key challenges and risks faced by the Housing Board, particularly in areas where Board members are able to contribute specialist expertise and experience.
- To be involved in discussing, agreeing and participating in Housing Board development activities.
- To agree to comply with the Group's Code of Conduct for Non-Executive Directors and the Group's Directors' Protocol (any reference to Non-Executive Directors in the Group's Code of Conduct for Non-Executive Directors and the Group's Directors' Protocol will be deemed to include Board members of the Housing Board).
- To have regard to:
 - the likely consequences of any decision in the long term
 - the interests of employees
 - the need to foster business relationships with suppliers, customers and others
 - the impact of housing operations on the community and the environment
 - the Housing Board maintaining a reputation for high standards of business conduct.
- To acknowledge that the Group is regulated by the Regulator of Social Housing, and to ensure compliance with all such regulations as may be applicable to the Housing Board and any Group policies, protocols, procedures and codes that may be applicable.
- To ensure compliance with all relevant legal and statutory obligations.
- To not enter into any legal or other commitment or contract on behalf of the Housing Board and/or the Group.



Group Structure





Group Strategy

Our purpose:



Providing homes and creating sustainable communities

Our values:



Great people doing great things



Delivering outstanding customer service



Spending money wisely



Relentlessly improving performance

Our vision:



Solve the housing crisis in the East of England

Our drivers:



We are passionate about providing high quality homes



We can be the best landlord in the UK



Our financial driver is reinvesting the profit we make, where it's needed most



Group Board Priorities

Consolidate and integrate



Implement the Group's federated structure



Tenants influence our decision making



To achieve a zero-carbon footprint



Invest wisely in our assets



Deliver the new build programme



Accelerate the digital agenda



Uphold our culture



Improve operating margins



Improve repairs performance

