

# Abbey Insights

## Quarterly Newsletter

Welcome back to the Abbey Insights Newsletter where you can find the latest updates and news about what's happening on the Abbey.

### Planning Update

As you know, we've been working on getting some additional information to the Lead Local Flood Authority (LLFA) for Breckland Council.

We've been working hard to collate this, and we are almost finished. We'll let you know once this has been submitted. If this gets approved, then we will work with residents in phase one on the detail of the design which we will then submit a detailed plan for.

### Phase One 1-2-1s

Since the beginning of April, we've met with around 47 households to have a 1-2-1 conversation with them about their home. The aim of these has been to try and give those residents as much information as possible about what would happen if the planning application got approved.

These have been really helpful to answer any questions that residents might have and to clear up any rumours too.

If you're in phase one of the plans and would like to register your interest in a 1-2-1 conversation, please contact us using the details below.

### Get in touch with us



[abbeyengagement@flagship-housing.co.uk](mailto:abbeyengagement@flagship-housing.co.uk)



0808 169 9301

### Answering your questions

**Q:** What provisions would be made for the infrastructure of the town with new homes being built and more families moving into the area?

**A:** As part of the planning application, we're working closely with Breckland Council and other stakeholders to understand the impact and benefit that any new homes will have on the local infrastructure such as the NHS, Schools and more. We'll also make a financial contribution as part of this.

### Independent Tenant and Leaseholder Advisor (ITLA)

We just wanted to remind you that John Morris, the Independent Tenant and Leaseholder Advisor (ITLA) is there to help. He's not employed by Flagship and is there to support all residents of the Abbey Estate throughout this process. Please don't hesitate to reach out to him at any time using the below details.

You can contact John by emailing [john@itla-abbeyestate.com](mailto:john@itla-abbeyestate.com) or calling 07843 780602.



*CGI of the new route from the railway to the river*

